

Welcome to our Website! We hope that you will enjoy your online experience.

Nestlé Vietnam Ltd. (“Nestlé”) is committed to maintaining trust with users of our Website. The terms below govern your use of the Website.

1. Acceptable use

Please feel free to explore our Website and, where available, contribute material to it, such as questions, posts and multimedia content (e.g. pictures, videos).

However, use of the Website and materials posted to it should not be illegal or offensive in any way. You should be mindful not to:

- (a) breach another person’s right to privacy;
- (b) infringe any intellectual property rights;
- (c) make statements that are defamatory (including towards Nestlé), relate to pornography, are of a racist or xenophobic nature, promote hatred or incite to violence or disorder;
- (d) upload files that contain viruses or may lead to security issues; or
- (e) otherwise jeopardize the integrity of the Website.

Please note that Nestlé may remove any content from the Website that it believes maybe illegal or offensive.

2. Data protection

Our Privacy Notice applies to any personal data or material shared on this Website. Find out more here

3. Intellectual property

3.1. Content provided by Nestlé

All intellectual property rights, including copyright and trademarks, in materials published by or on behalf of Nestlé on the Website (e.g. text and images) are owned by Nestlé or its licensors.

You may reproduce extracts of the Website for your own private use (i.e. non-commercial use) provided that you keep intact and respect all intellectual property rights, including any copyright notice which may appear on such content (e.g. © 2014 Nestlé).

3.2. Content provided by You

You represent to Nestlé that you are either the author of the content that you contribute to this Website, or that you have the rights (ie: have been given permission by the rights holder) and are able to contribute such content (e.g. pictures, videos, music) to the Website.

You agree that such content will be treated as non-confidential and you grant Nestlé a royalty free, perpetual, worldwide licence to use (including to disclose, reproduce, transmit, publish, or broadcast) the content you provide for purposes relating to its business.

Please note that Nestlé is free to decide whether or not to use this content and that Nestlé may already have developed similar content or have obtained such content from other

sources, in which case all intellectual property rights in this content remains with Nestlé and its licensors.

4. Liability

While Nestlé uses all reasonable efforts to ensure the accuracy of materials on our Website and to avoid disruptions, we are not responsible for inaccurate information, disruptions, discontinuance or other events which may cause you damage, either direct (e.g. computer failure) or indirect (e.g. loss of profit). Any reliance upon materials on this Website shall be at your own risk.

This Website may contain links to websites outside of Nestlé. Nestlé has no control over such third party websites, does not necessarily endorse them and accepts no responsibility for them, including as to their content, accuracy or function. As a result, we invite you to carefully review the legal notices of such third party websites, including keeping yourself informed of any changes to them.

You may operate a third party website and wish to link to this Website. In this case, Nestlé does not object to such linking provided that you use the exact homepage url of this Website (e.g. no deep linking) and do not suggest in any way that you are affiliated with or endorsed by Nestlé. You must not use “framing” or similar practices, and must ensure that the link to the Website opens in a new window.

5. Contact us

This Website is operated by Nestle Vietnam Ltd.

If you have any question or comment regarding the Website, please feel free to contact us by (i) email at Consumer.Services@vn.nestle.com

(ii) phone at HoChiMinh: 08-39113737
 HaNoi: 04-37763366
 Hotline: 1800 6699 (Free phone call)

or (iii) regular mail at Department of Consumer Services Nestlé Vietnam
5th Floor, Empress building 138-142 Hai Ba Trung street, Đa Kao Ward, Distric 1 Ho Chi Minh city, Viet Nam

6. Changes

Nestlé reserves the right to make changes to these terms of use. Please refer to this page from time to time to review these terms of use and any new information.

7. Governing law and jurisdiction

The Website is intended for users from Vietnam only. Nestlé makes no representation that the products and the content of this Website are appropriate or available in locations other than Vietnam.

You and Nestlé agree that any claim or dispute relating to the Website shall be governed by the law of Vietnam and brought before the courts of Ho Chi Minh City, Vietnam.

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